GP Activity Data

November 2025

14,418
↓ -500 (14,918)
Total number of calls to surgery:

9,006
↓ -1,479 (10,485)
Number of calls answered within two minutes:

2,509
↓ -10,778 (13,287)
Number of calls abandoned:

38,705
↓ -1,877 (40,582)
Items issued via prescription:

737
↓ -175 (912)
Referrals Made:

149
↓ -61 (210)
Fit Notes Issued:

396
↓ -104 (500)
Administrative Communications Issued (letters/emails):

3,662
↓ -1,063 (4,725)
Text Messages Sent and Received:

1,575
↓ -187 (1,762)
Total digital requests submitted to practice:

7,202
↓ -141 (7,343)
Appointments - Total:

6,663 (92.516%)
↓ -24 (6,687)
Appointments - Seen:

539 (7.484%)
↓ -117 (656)
Appointments - DNA: